

WHAT'S NEW

Commitment to continence education makes a difference for residents

Pennwood Aged Care Village in Adelaide is a real community. Residents live in small households, are mostly, quite mobile and many knew each other before moving in.

The Pennwood philosophy is 'Dignity in Care' which makes sense when explained by Anne Brown, Chief Executive. Privacy is important for residents, as Pennwood is a close-knit community. When it comes to incontinence, confidentiality and dignity are key.

For this reason, the recent decision to change continence management suppliers was not taken lightly. To improve their continence management, the need for effective education and training was recognised and TENA® was selected as the new supplier.

TENA offered a Continence Advisor and full staff training with constant support. The Enrolled Nurse (EN) and appointed TENA Coordinator were trained in the TENA Continence Management System (TCMS), an online program incorporating best-practice care routines and reporting. Floor staff were then trained and advised of their responsibilities to deliver good continence management and ensure residents had the right product.

Many of the staff at Pennwood speak English as a second language (ESL) so simple training was required. Brown explained, 'TENA



Training helps you make a difference with TENA

provide very good education which is clear and succinct. So it's great for our ESL staff.'

Pennwood are now using TENA Flex, Pants, Pads and also TENA Skincare. These have been monitored to ensure the quality of care. 'Residents are happy. We've had no problem with the product, no leaks, odours or issues with skin integrity. Our clinical nurse is also very happy,' stated Brown.

For more information visit www.tena.com.au

Mend-A-Bath Testimonials

I have had Mend A Bath resurface approximately 40 of our spa baths that were in need of rejuvenation and I couldn't be happier with the results, the finish achieved was exceptional. When dealing with both the office staff and technicians on the job, I found their service and attitude to be professional, courteous and very efficient. I would have no hesitation in recommending them to my fellow property managers within the hotel resort industry.

John Harvey, Property Manager – Kingfisher Bay Resort Fraser Island, QLD



I just wanted to pass on my appreciation for all the help Mend A Bath have given me over the last few months. All the work has

been completed on time with no fuss and no problems, even with my short notice and high expectations. The work has been first class with our baths looking like new again. I look forward to working with you again.

Lee Binsted, Hotels Engineering Manager - Crown Perth, WA

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Steam vapour cleaning helps to reduce hospital acquired infection rates

Steam vapour is seen as one of the leading methods of disinfecting healthcare facilities, including patient rooms, bathrooms and operating theatres.

Steam vapour is used to kill healthcare grade bacteria including C.diff, MRSA and VRE.

Duplex Healthcare is a leading supplier of Duplex steam vapour machines that clean hospitals in conjunction with microfibre.

Director of Duplex Healthcare, Murray McDonald, says using the old "spray and wipe" method is no longer a healthcare standard of cleaning.

"Low grade chemicals and regular cloths can move bacteria around a surface, rather than disinfect," Mr McDonald said.

"Our steam vapour machines produce high-temperature, dry steam vapour, which is renowned in Australia and overseas for its bacteria killing abilities and to safeguard against healthcare acquired infections.

"It is most commonly used for touch point, regular, outbreak and discharge cleaning.

"Our latest machine, the Jetsteam Maxi Inox is one of our most popular models, due to its compact size, its manoeuvrability and ease of use.

"Its state-of-the-art features include a robust, stainless steel build, improved digital control panel and waterproof LED hose control system."

For more information on the Jetsteam Maxi Inox, visit www.duplexhealthcare.com.au or call 1800 622 770.

